



TELEVAC Service Order (RMA) - Request for Calibration & Service

Please fill out this form completely. A Televac representative will contact you to provide the RMA. Customer service can be reached at sales@televac.com or +1 215-947-2500 between 8AM-4PM EST Monday-Friday. If you are returning more items than will fit on this form, please include a separate document listing those items, the reason for return, and calibration details.

Name _____ Company _____

Email _____ Phone _____

Shipping Address

Street Address _____

Address Line 2 _____

City _____

State/Province/Region _____

ZIP/Postal Code _____

Country _____

Billing Address

Same as shipping address

Street Address _____

Address Line 2 _____

City _____

State/Province/Region _____

ZIP/Postal Code _____

Country _____

Part and Serial Numbers

Part Number (or Model Number) _____ Serial Number _____

Part Number (or Model Number) _____ Serial Number _____

Part Number (or Model Number) _____ Serial Number _____

Type of return

Warranty repair Service/repair Standard calibration NIST calibration Other _____

Reason for return

Please describe the issue you're experiencing with the unit. If the unit only requires calibration write n/a.

Calibration details

Number of sensors and stations requiring calibration?



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What type of system/process was the equipment used in?

What chemicals was the equipment in contact with?

Method of Payment

Purchase Order (PO) Number _____

- OR -

Credit Card VISA MasterCard American Express Other _____

Credit Card Number _____

Name (as it appears on credit card) _____

Expiration Date _____

Security Code _____

Credit Card ZIP Code _____

Special instructions

Requested method of shipment (if collect, please provide FedEx or UPS account number)

Hazardous Materials Declaration

In compliance with Federal OSHA Safety Standard 1910-1200, Hazard Communications "right to know", TELEVAC requires that all equipment being returned not present a potential health risk to personnel that can occur when receiving, dismantling, or servicing potentially contaminated equipment. TELEVAC cannot accept any biological hazards, radioactive material, organic metals or mercury-contaminated equipment. Equipment will not be processed if these terms are not met. I certify that all equipment sent to TELEVAC meets the above requirements.

I Agree